Antarctic

AIR-CRUISES

2020·21 SEASONS  
  
  
Classic Antarctica Air-Cruise

8 DAYS / 7 NIGHTS

ITINERARY

- The most popular itinerary  
- Complete Antarctic experience  
- Frequent departures

DAY 1 · Start of the Air-Cruise

Arrive in Punta Arenas, Chile, before 2 PM where you are welcomed by Antarctica21 staff and transferred to your hotel. In the afternoon, you attend a mandatory briefing that provides important information about your voyage and reviews the essential guidelines for Antarctic visitors. Later, gather for a welcome dinner and meet your fellow adventurers while enjoying a typical regional menu.

DAY 2 · Scheduled flight to Antarctica

Your Antarctic adventure begins with a two-hour flight from Punta Arenas to King George Island, in the South Shetland Islands. As you exit the airplane, the clear Antarctic air fills your lungs for the first time. The 2-km (1.25-mi) walk to the shore, where you board a Zodiac to embark your expedition vessel, takes you through Chile’s Frei Station and Russia’s Bellingshausen Station.

DAY 3-6 · Exploring Antarctica

Cruise between the South Shetland Islands and the western coast of the Antarctic Peninsula, sailing along ice-filled fjords and among spectacular icebergs, while enjoying the company of seabirds, penguins, seals and whales. Each day, disembark by Zodiac and explore the landscape together with expert polar guides. On board the ship, attend an engaging program of lectures and presentations, and enjoy spectacular views from the lounge while sharing your daily adventures with fellow guests.

No journey is the same and flexibility is the key to success in Antarctica. The Expedition Team plans the voyage route to take advantage of the ever-changing opportunities provided by Nature, crafting a unique and extraordinary experience each time. While the exact itinerary changes with each expedition, you will explore several spots that offer the best possible overview of the varied Antarctic environment. Your voyage may include visits to sites such as Paulet Island, Hope Bay, Port Lockroy, Petermann Island, Paradise Bay, Deception Island, the Lemaire Channel, or many other magnificent places.

DAY 7 · Scheduled return flight from Antarctica

Return to King George Island and bid farewell to Antarctica before boarding the flight back to Punta Arenas. Upon arrival, transfer to your hotel for the night. (Note: Meals in Punta Arenas are at your leisure and not included in the program).  
DAY 8 · End of the Air-Cruise  
After breakfast, transfer to the Punta Arenas airport for your onward flight.

Vessels & Aircraft

Magellan Explorer is a new and modern expedition vessel custom build for our Antarctic air-cruises. She was built in Chile to the latest Polar Code specifications.

For our air-cruises, Magellan Explorer has capacity for 73 passengers in seven categories of accommodation, including dedicated single cabins. All cabins except Porthole cabins feature private balconies. All double cabins except two have two twin beds that can be configured as one king-size bed. All cabins feature a wardrobe, individually controlled heating system, a sitting area, and a private bathroom with shower.

The ship features a glass-enclosed observation lounge and presentation room with state-of-the-art audio-visual equipment, a spacious and stylish dining room, a well-stocked bar, a library, a meeting room, a gym, a sauna, and a medical clinic. The forward-facing observation deck leads to the bow of the ship, which is accessible to guests to offer proximity to marine wildlife. The ship has a fleet of 10 Zodiac boats that are well suited for disembarking and wildlife watching.

The fitness centre aboard Magellan Explorer has been designed and built by the professionals at Anytime Fitness, the world’s only fitness company with boutique gyms in all seven continents. For more information, see anytimefitness.com.

CABINS

Category Average size Details

Single 220 sq. ft. Cabin with sitting area and balcony  
cabins 20 sq. m

Grand 440 sq. ft. Two-room suite with sitting room,  
Suites 40 sq. m balcony and bedroom  
  
Penthouse 330 sq. ft. Two-room suite with sitting room,  
Suites 30 sq. m balcony and bedroom  
  
Deluxe 220 sq. ft. Cabin with sitting area and balcony  
Veranda cabins 20 sq. m

Veranda 220 sq. ft. Cabin with sitting area and balcony  
cabins 20 sq. m  
  
Porthole 220 sq. ft. Cabin with sitting area and porthole  
cabins 20 sq. m  
  
Triple 440 sq. ft. Suite with two bedrooms, balcony, and  
Suite 40 sq. m sitting area.

Specifications  
PASSENGERS: 100 maximum   
EXPEDITION STAFF & CREW: 60  
LIFEBOATS: 2, fully enclosed, capacity of 160 (in addition to 8 life rafts, capacity of 160)

LENGTH: 90.7 m

BREADTH: 16.2 m

DRAFT: 4.3 m

PROPULSION: Diesel engines, 3,440 kW

ICE CLASS: LR PC6

CRUISING SPEED: 14 knots in open water

Ocean Nova

Ocean Nova is a modern and comfortable expedition vessel. She was built in Denmark in 1992 to sail the ice-choked waters of Greenland. She was fully refurbished in 2006 and has since benefitted from annual upgrades and improvements. Her ice-strengthened hull is ideally suited for expedition travel in Antarctica.

For our air-cruises, Ocean Nova has capacity for 67 passengers accommodated in comfortable outside cabins. The ship offers three categories of accommodation: dedicated Single Cabins, Twin Cabins, and Triple Cabins. All cabins feature a picture window, a writing desk with chair, a wardrobe, individually controlled heating system, and a private bathroom with shower.

In addition to a glass-enclosed observation lounge and presentation room, Ocean Nova also has a spacious dining room, a bar, a library, a small gym, and an infirmary. The ship has a fleet of 7 Zodiac boats that are well suited for disembarking and wildlife watching.

CABINS

Category Average size Details

Single cabins 87 sq. ft. / 8 sq. m One lower single bed

Twin cabins 106 sq. ft./ 10 sq. m Two lower beds

Triple cabins 150 sq. ft. / 14 sq. m Two lower beds and one upper bed

Specifications  
PASSENGERS: 72 maximum

EXPEDITION STAFF & CREW: 46

LIFEBOATS: 2, fully enclosed, capacity of 110 (in addition to 4 life rafts, capacity of 100)

LENGTH: 73.0 m

BREADTH: 11.0 m

PROPULSION: Diesel engines, 2,000-horsepower

ICE CLASS: 1B, EO (Hull Ice 1A)

DRAFT: 3.7 m

CRUISING SPEED: 12 knots in open water

Hebridean Sky

Hebridean Sky is a small, all-suite expedition vessel. She was built in 1992 and refurbished in 2005. In 2016 the ship underwent an extensive, multimillion-dollar renovation that transformed it into one of the finest small-ships in the world.

For our air-cruises, Hebridean Sky accommodates 75 passengers. She offers an exclusive and stylish base for adventurous exploration in Antarctica. Suites in eight different categories of accommodation are spacious, with premium appointments throughout. Each Suite features a sitting area, a private bathroom, a picture window, and two twin beds that, on request, can be joined to form a queen-size bed (cabins 601 and 602 only offer a queen-size bed).

A number of Suites include private balconies. Triple cabins feature a sofa bed suitable for individuals who are no more than 1.70 m (5’ 6”) tall. Public areas include “The Club” lounge, a library, a presentation lounge with audio-visual facilities, a dining room, an outdoor cafe, a medical clinic, a wraparound deck, and an elevator serving all passenger decks. The ship has a fleet of 10 Zodiac boats.

CABINS

Category Average size Details

Owner´s 370 sq. ft. Two-room suite with sitting room,

Suite 34 sq. m balcony and bedroom

Single 240 sq. ft. Suites with window

Suites 22 sq. m and sitting area

Penthouse 325 sq. ft. Suites with private

Suites 30 sq. m balcony and sitting area

Veranda 260 sq. ft. Suites with private

Suites 24 sq. m balcony and sitting area

Deluxe 240 sq. ft. Suites with bow & side

Suites 22 sq. m windows and sitting area

Promenade 220 sq. ft. Suites with window and

Suites 20 sq. m sitting area

Window 225 sq. ft. Suites with window and

Suites 21 sq. m sitting area

Triple 225 sq. ft. Suites with window and

Suites 21 sq. m sitting area

Specifications

EXPEDITION STAFF & CREW: 85

PASSENGERS: 100 maximum

LIFEBOATS: 4 fully enclosed, capacity of 192

LENGTH: 90.6 m

BREADTH: 15.3 m

PROPULSION: 2 main engines – 3,520 kW

ICE CLASS: 1C

DRAFT: 5.14 m

CRUISING SPEED: 12.5 knots in open water

BAE 146 / AVRO RJ Aircraft

The BAE-146/ AVRO RJ aircraft was manufactured in the United Kingdom by British Aerospace (which later became part of BAE Systems). It is a high-wing aircraft with very short runway requirements, which make it particularly suited for this kind of destination. It is operated by Aerovias DAP, which has more than 25 years of experience flying in Patagonia and Antarctica.

PREFERRED SEATING

For an extra level of comfort, you can purchase Preferred Seats on your Antarctic flight. See page 27 for details.

SEATING  
Category

Preferred - Reserved Seating

Economy - Open Seating

Seats not in use

Specifications  
MODEL

BAE 146-200 / AVRO RJ-85

CAPACITY

75 passengers maximum

ENGINES

4 turbofans

Honeywell ALF 502R-5

LENGTH

93 ft. 8 in

(28.55 m)

CRUISE SPEED

465 mph

(750 km/h)

WINGSPAN

86 ft. 5 in

(26.34 m)

SERVICE CEILING

31,200 ft.

(9,500 m)

Dates & Prices

Aboard Magellan Explorer

PREFERRED SEATING ON ANTARCTIC FLIGHT

Per-person price

Classic Antarctica Air-Cruises (round-trip): $495 USD

Polar Circle Air-Cruises (round-trip): $495 USD

All other itineraries (one-way): $245 USD

DEPOSIT

An initial deposit of $2,500 USD per person is required to book a cabin, except for ANTARCTICA EXPRESS Air-Cruises, where the deposit is $1,500 USD per person.

The balance is due in full 120 days prior to departure. Payments can be made by wire transfer or by major credit card. Wire transfer costs are to be borne by the sender. Payments by credit card are subject to a 2.5% fee (however, the 2.5% fee is not charged on the deposit).

CHILDREN

Children are admitted from the age of 8 years if accompanied by an adult who will take responsibility and sign a waiver. A 5% discount on the rate per person is offered for children up to 12 years of age.

SINGLE TRAVELLERS

Single travellers can choose between:

\* Booking a dedicated Single Cabin. No supplement is applied for single use of dedicated Single Cabins.

\* Booking a Twin Cabin for single use. An 85% supplement will be added to the rate per

\* Sharing a cabin with another passenger of the same gender. This is available on Magellan Explorer in Porthole and Veranda Cabins, on Ocean Nova in Twin Cabins, and on Hebridean Sky in Window Suites and Promenade Suites. Antarctica21 will take care of finding the matching companion. Passengers who book a Twin Cabin on a shared basis are accommodated in single rooms at the hotel in Punta Arenas for which they must pay a Single Hotel Room Supplement that varies based on the departure selected. Please inquire at time of reservation. Note: Single travellers who use CPAP machines or other assistive devices, as well as those who have conditions that can be disrupting to others (loud snoring, sleepwalking etc.) can only book their air-cruise in a Single Cabin or in a Twin Cabin for single use. They cannot book on a twin-share basis.

CHARTERS AND RESERVATIONS BY GROUPS

Full-ship charters and reservations made by and for groups of 8 travellers or more are subject to payment and cancellation conditions to be agreed by contract.

For complete Terms and Conditions, please see pages 33-35.

Inclusions

INCLUDED IN THE RATE

• For air-cruises starting in Punta Arenas, group transfers airport/hotel on Day 1.

• For air-cruises starting in Punta Arenas, 1 overnight with breakfast in Punta Arenas at the Cabo de Hornos Hotel or similar, with a welcome dinner including drinks on Day 1.

• 1 overnight with breakfast in Punta Arenas at the Cabo de Hornos Hotel or similar on the Day of the Scheduled Return Flight from Antarctica.

• Group transfers airport/hotel on the Day of the Scheduled Return Flight from Antarctica, and group transfers hotel/airport on last Day of the air-Cruise.

• Flight from Punta Arenas to Frei Station on King George Island and/or vice versa as indicated in the program corresponding to each voyage.

• Ship cruise along the Antarctic Peninsula as indicated in the program corresponding to each voyage.

• Daily buffet breakfast and lunch on board ship offering a wide choice of dishes.

• Daily served dinner on board ship offering a choice of three main courses.

• Wine, beer, juice, and soft drinks served with lunch and dinner on board ship

• Coffee, tea, chocolate, cappuccino, water and snacks on board ship throughout the expedition.

• All guided shore excursions.

• Lectures and entertainment on board.

• Comprehensive pre- and post-voyage information material.

• Loan of waterproof boots for landing in Antarctica.

• Contingency Plan as described further on.

• IAATO passenger fee.

SPECIFICALLY NOT INCLUDED IN THE RATE

• Accommodation, meals, excursions and transfers other than those included in the itinerary and the Contingency Plan corresponding to each voyage. Specifically, dinner in Punta Arenas upon return from Antarctica is not included.

• Beverages purchased at the ship’s bar.

• Personal travel insurance.

• Extra expenses (communication, laundry, souvenirs, etc.).

• Gratuities.

• Visas for Chile and/or Argentina, passport expenses, and any arrival and/or departure tax, if applicable.

Important Information

Planning Your Trip

THE NATURE OF EXPEDITION TRAVEL  
Our air-cruise expeditions are suitable for adventurous travellers who enjoy full mobility and reasonably good health. Expedition travel to Antarctica requires flexibility and adaptation to ever-changing circumstances. There is no airport or port infrastructure at King George Island, or anywhere in the Antarctic Peninsula. Travellers reach the ship by Zodiac boat.

YOUR TRAVEL COMPANIONS

Antarctica21 offers its expeditions worldwide. Each year we welcome travellers from over 40 different countries. They may travel alone, as a family, or as part of a group. While some of your travelling companions may speak different languages and have different customs, they will share your passion for adventure and interest in the natural world.

ABOUT YOUR ARRIVAL AND DEPARTURE  
If you are joining an air-cruise starting in Punta Arenas, you must plan to arrive with a flight that is scheduled to land in Punta Arenas no later than 2 PM on Day 1 of the itinerary. The same deadline applies to travellers arriving directly at the hotel on Day 1. That afternoon, all travellers must attend a mandatory safety and Antarctic guidelines briefing, and an information session covering important practical details. You must also attend a fitting session for your expedition boots. Participation in these activities is essential for the success of the expedition. Travellers who miss the 2 PM arrival deadline will be considered “no-show”. They will not be able to participate in the expedition and will receive no refund. Remember that scheduling tight connections is never wise when travelling to remote places with limited services. Protect your travel investment by building some buffer in your travel plans in case of problems with luggage delivery, flight delays etc. In case your flight to Punta Arenas is delayed for reasons beyond your control, Antarctica21 will do everything possible to accommodate your late arrival. However, Antarctica21 cannot assume any responsibility for any resulting complications, including your inability to join the expedition. We recommend that you purchase a trip cancellation and interruption insurance policy to cover this risk.

For Antarctica Express Air-Cruises: boarding in Ushuaia is between 3 PM and 4 PM, directly at the pier. At 4 PM boarding will close.

Antarctica21 strongly suggests that any travel plans made for the last day of the expedition do not start until the late afternoon, and that a flexible air ticket be held for your journey home in case you need to change your travel arrangement following a delay of the return flight from Antarctica. Please ask your travel consultant for assistance. See also the sections on possible flight delays and related contingency plans further down.

PARTICIPATION FORM

Participants are required to fill and sign an on-line Participation Form, and to return it to Antarctica21 at least 120 days prior to departure. Participants 75 years of age and older must submit a medical certificate.

MEDICAL INSURANCE

Antarctica21 requires participants to be adequately covered by a travel insurance policy that covers aero-medical evacuation from Antarctica as a result of a medical emergency during the trips, including emergencies related to pre-existing health conditions.

CANCELLATION INSURANCE

Antarctica21 strongly urges participants to be adequately covered by trip cancellation and interruption insurance.

ITINERARY

Every effort will be made to adhere to the planned program. However, with this type of adventurous travel to Antarctica, changes to the itinerary may occur due to severe and changeable weather. We need to emphasize the fact that weather conditions are unpredictable and that safety is always the paramount concern on any Antarctic voyage. For this reason Antarctica21 reserves the right to change the itinerary described due to weather conditions or other factors beyond Antarctica21’s control without consulting the participants.

BAGGAGE AND BAGGAGE ALLOWANCE

We recommend that clients avoid expensive designer luggage that is easily damaged. We also strongly recommend that clients take out a luggage insurance policy that covers the cost of repairs or replacement in case their luggage is damaged. Due to the nature of the expedition, and as stated in our Terms and Conditions of Sale, Antarctica21 cannot be responsible for any damage to a customer’s luggage.

The maximum weight allowed on the flights to and from Antarctica is 20 kg (44 Lb.) per passenger, including hand luggage. For Classic Antarctica and Polar Circle Air-Cruises, excess luggage will be kept in custody in Punta Arenas and will be handed over to travellers upon their return from Antarctica. For Antarctica Express Air-Cruises, excess luggage will be disembarked at Port Williams and will be sent to Punta Arenas by air cargo at the traveller’s expense. It will be available for pick up in Punta Arenas upon the traveller’s return from Antarctica. The baggage weight limit is a technical requirement imposed by the flight operation. Unfortunately, it is not possible to purchase extra allowance.

Note that at certain points during the expedition you will be required to handle your own luggage.

EXPEDITION LANGUAGE

The official expedition language of our air-cruises is English. The voyage will take travellers to remote destinations where the interaction with our polar guides is essential. In the interest of safety and for the enjoyment of the experience we strongly recommend that travellers who do not understand English are accompanied by someone who does, such as a friend, a family member, or a Tour Leader.

POSSIBLE FLIGHT DELAYS AND CONTINGENCY PLAN

Flights to and from Antarctica operate based on weather conditions. While historically only a minority of flights have experienced a delay, you should be prepared for that possibility.

Contingency Plan

Antarctica21 has been organizing Antarctic air-cruises since 2003. Over these years we have gained extensive experience in the delicate coordination of land, air and sea operations in the extreme Antarctic environment. While historically a majority of flights has operated on the scheduled day, in some instances weather conditions have required that adjustments to the departure time of Antarctic flights be made to avoid protracted delays. In the unlikely event that the flight to Antarctica cannot take place on the scheduled day due to unfavourable weather conditions, we will apply a Contingency Plan.

The Contingency Plan is included in the cost of your expedition. The primary goal of the plan is to provide an engaging and comfortable travel experience while we adapt to the weather. A change in the flight schedule can impact travel to Antarctica or return back to Punta Arenas, and the plan includes a range of activities determined by the circumstances. Additionally, the Contingency Plan offers you financial protection by providing a refund should weather conditions prevent us from reaching Antarctica.

THE DETAILS

In case the outbound flight to Antarctica is moved forward

In some cases it may be necessary to move forward the Antarctic flight to the afternoon or evening of Day 1 of the itinerary. This will result in early departure from Punta Arenas and early arrival in Antarctica.

In case the outbound flight to Antarctica is delayed

The group will remain in Punta Arenas while waiting for an improvement in the weather and for the opportunity to fly to Antarctica. Included are accommodation at the Cabo de Hornos Hotel or similar, meals, and guided excursions to local attractions. If by 2 PM on Day 4 of the itinerary it is still impossible to reach Antarctica, the trip will be interrupted and the cruise fare will be refunded.

In case the return flight to Punta Arenas is moved forward

In those cases when the forecast suggests the likelihood of unfavourable weather conditions in Antarctica persisting for several days, the flight back to Punta Arenas may be moved forward to the previous evening as a way to avoid a protracted delay in Antarctica. Accommodation at the Cabo de Hornos Hotel or similar is included upon arrival. All other inclusions will remain per the original itinerary.

In case the return flight to Punta Arenas is delayed

The group will remain in Antarctica and wait for the opportunity to fly to Punta Arenas. In the extremely unlikely event that the delay exceeds 2 days and the weather forecast indicates the impossibility to fly over several more days, on OCN10-PC, OCN18-PC, MAG13-CA and HEB05-CA for safety reason the captain of the vessel may decide to sail back to South America. Included are meals and accommodation on the ship, and local excursions. Upon arrival in Punta Arenas, the trip will end at the airport. Travellers are responsible for any expenses associated with the rescheduling of their airline tickets or onward travel plans.

Please refer to the Contingency Plan section of our Terms and Conditions for further details.

Useful Tips

SUGGESTED CLOTHING

The average temperature in the Antarctic Peninsula area during the austral summer is about 0°C (32°F), although sometimes it may feel a little lower because of the wind chill factor. For this reason, it is best to wear several layers of light, warm clothing. The suggested clothing for Antarctica is very similar to that recommended for skiing: thermal underwear, a couple of warm and wicking mid layers, and windproof and waterproof jacket and pants as the outer layer. You will also need a hat, a scarf, waterproof and insulated gloves, and sunglasses with high UV protection. The pre-departure material provides further details.

WATERPROOF BOOTS

As most landings in Antarctica are “wet landings”, the best footwear is knee-high waterproof boots. You will not need to carry them with you since Antarctica21 will provide you with a pair of thermal rubber boots before arriving in Antarctica.

FACE PROTECTION

Good quality UV filtering sunglasses are essential. Glacier glasses have leather flaps at the sides to stop the light from passing through. Due to the high reflectance of UV radiation, you will also need good sun block lotion for your face (protection factor 30 and above) and lip balm.

ON-LINE GEAR SHOP

Antarctica21 is pleased to offer you the exciting opportunity to get equipped for your Antarctic air-cruises through our on-line store, the Antarctica21 Gear Shop. With a simple click on the “Gear Shop” button at [www.antarctica21.com](http://www.antarcticaxxi.com) you may browse and shop from a unique collection of high quality apparel and gear that will help you get ready for your polar adventure.

PHOTOGRAPHY

To see the wildlife you should have a good pair of lightweight binoculars (the suggested magnification is 7x or 8x). If you are passionate about photography, do not forget a good zoom lens to shoot wildlife while avoiding close approaches. Also, take with you a good supply of memory cards and spare batteries since cold temperatures can reduce their life span. The recreational use of drones is not allowed in Antarctica.

FURTHERMORE...

Do not forget to take with you:

• Personal medications.

• Waterproof backpack to carry your belongings during shore excursions.

Terms & Conditions

Antarctica21 (also referred to as ANTARCTICA XXI) is in business to help people realise their Antarctic dreams and goals. Antarctica21 will endeavour and strive to do everything in its power to help make their involvement with Antarctica21 and Antarctica a positive and rewarding experience. To this end Antarctica21 strongly advises that all travellers carefully read these Terms and Conditions, as all rights and obligations between Antarctica21 and each passenger will be governed by these as herewith described.

DESCRIPTION OF THE PROGRAM

The program that Antarctica21 is offering to the participants is described in the brochure corresponding to each tour.

GENERAL BOOKING TERMS

The following booking terms will apply in the case of individual bookings; in the case of charters (booking of the entire tour and vessel) and groups specific booking terms can be negotiated and agreed upon by separate contract.

\* A deposit shall be paid to confirm a booking made 120 days prior to the departure date or earlier.

\* The balance shall be paid no later than 120 days before the departure date.

\* If a reservation is made less than 120 days prior to the departure date, the total cost of the tour is due at once.

\* The Participation Form duly filled by the passenger must be received by Antarctica21 no later than 120 days prior to the departure date of the tour. In the case of a booking made less than 120 days prior to the departure date, the Participation Form must be received immediately after the confirmation of the reservation by Antarctica21. Once the Participation Form has been submitted, it is the traveller’s responsibility to communicate to Antarctica21 any applicable changes or updates to the information provided.

Failure to comply with any of the above requirements entitles Antarctica21 to cancel the booking and withhold return of all payments received. The payment of a deposit or of any payment for a reservation on this tour, and the submission of the Participation Form, shall constitute consent to all the provisions contained herein. With this, the passenger understands and accepts all provisions without restriction, including their consequences, contained in Antarctica21’s Terms and Conditions.

PAYMENT, CANCELLATION AND REFUND POLICIES

The following payment, cancellation and refund policy will apply in the case of individual bookings; in the case of charters (booking of the entire tour and vessel) or group bookings specific payment, cancellation and refund terms can be negotiated and agreed upon by separate contract. In the case of cancellation of a booking, which must be done in writing by the passenger, the following terms will apply:

\* Cancellation received up to 180 days prior to departure: there will be a full refund of the deposit received less a $500 USD per person processing fee.

\* Cancellation received between 179 and 120 days prior to departure: there will be no refund of the deposit paid.

\* Cancellation received between 119 and 90 days prior to departure: there will be a refund of 15% of the amount paid, provided that the final payment has been received.

\* Cancellation received between 89 and 60 days prior to departure: there will be a refund of 10% of the amount paid, provided that the final payment has been received

\* Cancellation received between 59 and 30 days prior to departure: there will be a refund of 5% of the amount paid, provided that the final payment has been received

\* Cancellation received between 29 and the departure date: there will be no refund whatsoever.

Upon cancellation, the passenger releases the cancelled cabin and all rights over it to Antarctica21.

Antarctica21 reserves the right to cancel a tour prior to the scheduled date of departure for any reason whatsoever. The decision to cancel a tour is within the sole and absolute discretion of Antarctica21. In the event of such a cancellation, all monies received by Antarctica21 from the passenger or the passenger’s booking agent for that tour will be refunded, including the deposit mentioned in the General Booking Terms. Antarctica21 shall not be liable for any special or consequential damages, whether known or unknown, neither for any costs of air ticket, hotel or similar expenses that the passenger may have incurred in or will incur in, under any circumstances whatsoever.

Antarctica21 also reserves the right (in its sole and absolute discretion) to alter or omit any part of the itinerary with due notice to the passengers wherever practicable. Such rescheduling does not constitute a cancellation by Antarctica21. All reasonable efforts will be made by Antarctica21 to ensure that the passenger’s travel objectives are met. Antarctica21 strongly recommends all passengers to purchase a travel cancellation and interruption insurance as protection against an unforeseen event which may force them to cancel their booking before departure or leave a tour while it is in progress.

PRICES

The prices of tours are indicated in U.S. dollars (USD). Prices quoted are based on tariffs, exchange rates, and fuel prices in effect at time of publication and are subject to change prior to departure. Substantial changes in taxes, tariffs, exchange rates and fuel prices can increase the cost of expedition arrangements significantly. Antarctica21 reserves the right to alter prices or introduce surcharges accordingly, even when payment has already been received in full.

RESPONSIBILITY

We are not responsible for any expenses incurred by the passenger or passenger’s booking agents in preparing for the voyage, including non-refundable or penalty-carrying airline tickets, special clothing, visa or passport fees or other voyage related expenses. A tight time-schedule connection with an Antarctic voyage is unwise. For this reason, Antarctica21 strongly suggests that a flexible air ticket be held for your journey home. In no case is Antarctica21 responsible for any expense or penalty incurred by the passenger or passenger’s booking agents deriving from a change in the ending date of the tour.

Participants should understand that there are certain known and unknown hazards involved in Antarctic voyages, which they accept willingly and voluntarily at their own risk at the moment of forwarding the deposit. Antarctica21 will not be liable for any illness, injury or death sustained during a tour, nor will it be liable for any uninsured loss or damage of property of any participant, whether caused in whole or in part by the negligence of the owners, directors, agents, officers, employees, contractors or subcontractors of Antarctica21, or those acting as its agents.

Antarctica21 shall not be responsible for any injury to persons (whether or not resulting in death) or damage to property arising out of any act of war, terrorism, insurrection, revolt or other civil or military uprising occurring in the countries of origin, destination or passage. Antarctica21 acts only as agent on behalf of shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the tour, and as such Antarctica21 will exercise every possible care. However Antarctica21, its subsidiaries and/or associated agents shall not be held responsible for property loss or damage and/or any damages resulting from illness, personal injuries or death that may be sustained by reason of, or while engaged in, any tour whether due to the ownership, maintenance, use, operation or control of any air, sea or land carrier or any other conveyance used in carrying out these tours. Antarctica21 can assume no liability due to any cause whatsoever whether caused by failure or delay or other irregularity, acts or omissions occurring during a tour under which the means of transportation or other service provided thereby is offered or supplied by owners, operators or public carriers for whom Antarctica21 acts only as agent. The Passenger Contract in use by the carriers concerned (when issued) shall constitute the sole contract between the transportation companies and the purchaser of these tours and/or passage. By accepting Antarctica21’s Terms and Conditions, the passenger also accepts without reservation the provisions contained in the Passenger Contract in use by the shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the tour.

Antarctica21 strongly urges participants to check with their insurance agent to make sure that they are adequately covered for all eventualities. In the case of a medical problem arising during the tour, including those related to pre-existing conditions, which results in costs for evacuation or repatriation, the responsibility for payment of these costs belongs solely to the passenger. Antarctica21 requires that such eventualities are covered by travel insurance. If not covered by travel insurance, the responsibility still remains with the passenger and Antarctica21 specifically declines any responsibility whatsoever.

Antarctica21’s staff, agents and representatives, other than an Officer of Antarctica21, are not entitled to promise refunds for whatever reasons, and Antarctica21 will not be bound by any such oral or written promises.  
  
ITINERARY

Antarctica21 has the duty to advise you that all operations carried out in the Antarctic territory are subject to constantly changing weather conditions and that the safety and comfort of passengers and crew will never be put at risk by taking actions that may result in a disappointing end to a unique experience.

This is a voyage to a remote part of the world, and Antarctica21 reserves the right to change the itinerary described in the brochure due to weather conditions, availability of anchorages or landing sites, safety of the carrier and human lives, political conditions and other factors beyond Antarctica21’s control without consulting the participants. On any flight (to or from Antarctica), or in any sea operation, such operations will be carried out exclusively and absolutely according to the judgment of the Captain of the aircraft or the vessel, whose decision will be definite and will not be questioned by any party. It is understood that such decisions will be made in the best interests of all the passengers and with regard to the safety of the vessel and the aircraft. Participants have no right to any refund or other considerations in the event of these inevitable itinerary changes. In case that the flight to or from Antarctica cannot take place due to unfavourable weather conditions either at point of origin and/or destination, Antarctica21 will apply the Contingency Plan corresponding to each voyage.

MEAN OF CONVEYANCE, ACCOMMODATION, INFRASTRUCTURE, AND SERVICES

Keeping in mind that safety is the paramount concern, Antarctica21 will make all efforts to carry out the itinerary detailed in the itinerary corresponding to each tour by using the means of conveyance, accommodation, infrastructure, and services arranged to this end. However, Antarctica21 reserves the right to use substitute means of conveyance, accommodation, infrastructure, and/or services in the case of unfavourable conditions or other factors that Antarctica21 considers convenient, either at point of origin and/or transit and/or destination.

The use of substitute means of conveyance, accommodation, infrastructure, and/or services will be carried out exclusively and absolutely according to Antarctica21’s judgment. It is understood that such decision will be made with regard to ensuring the safety of air, land and sea operations, accomplishing the itinerary of each tour, maintaining standards of service similar to the ones originally arranged, and in the best interests of all the passengers.

Participants have no right to any refund or other considerations in the event of using substitute means of conveyance, accommodation, infrastructure, and/or services.

ADMITTANCE

These tours are intended for persons in reasonably good health. By forwarding the deposit the passenger certifies that he/she does not have any physical or mental conditions or other condition or disability that can create a hazard to himself/herself or other passengers. By submitting the Participation Form to Antarctica21, the passenger:  
- Declares under his/her sole and unique responsibility that the information contained in the form is true, complete, and updated to the time of travel and that he/she is fit and fully able to participate in the voyage, is able to take care of himself/herself during the voyage and will not be an obstacle for the enjoyment of the trip for all other passengers;

- Accepts that the expedition will take him/her to remote areas without sophisticated medical facilities and understands that medical attention aboard the ship is limited to basic care, and that an emergency evacuation may be delayed;

- Undertakes to ensure that for the duration of the tour, including possible delays, he/she will carry any and all necessary medications, and in sufficient quantity, to prevent, counter, or remedy any effects on his/her health

that could be caused by his/her medical condition;

- Understands and accepts that Antarctica21 and its providers cannot, and will not, be held responsible or liable for any possible consequences resulting from his/her health condition during or after the program, and specifically for any food, beverage, ingredient, or any other substance that could cause a direct or indirect allergic reaction;

- Understands and accepts Antarctica21’s policy regarding the acceptance of pregnant women on Antarctic voyages as presented in the Participation Form, including Antarctica21’s right to deny or limit participation should any information regarding a pregnancy be omitted in full or in part;

- Accepts that Antarctica21 reserves the right to request additional information regarding his/her health and physical suitability to participate in an Antarctic expedition.  
Antarctica21 welcomes on its tours children 8 years of age and older, provided that they comply with the requirements applicable to all passengers and that an adult taking full responsibility of the minor accompanies them.  
Regardless of the above, Antarctica21 reserves the right to exclude a passenger from part or all of the tour, should the passenger be considered by Antarctica21 to be not physically able or prepared to participate safely. Should a passenger’s application for participation in a tour be justifiably declined by Antarctica21 prior to the scheduled date of departure of the tour, Antarctica21 will refund all payments received from the client less an administrative fee equivalent to 75% of the Deposit paid only if the Participation Form is received by Antarctica21 at least 120 days prior to the departure date, and this will be the limit of Antarctica21’s liability. Antarctica21 shall not be liable for any special or consequential damages, whether known or unknown, under any circumstances whatsoever. Antarctica21’s decision to decline a passenger’s participation in any tour shall be taken in its sole and absolute discretion.

Antarctica21’s leaders and guides will do their utmost to ensure that any problems are solved for the benefit of the group and the voyage as a whole. Passengers accept Antarctica21’s authority (whether it be a Captain, Expedition Leader, Operations Manager or Field Guide) to make decisions affecting the group or individuals. For instance, an individual may be denied participation in a tour, or his/her participation in certain activities may be denied or restricted by an Antarctica21 leader, if that individual’s health is at risk, if an illegal act is committed, or if his/her behaviour becomes detrimental to the safety, enjoyment or wellbeing of the group. Should an Antarctica21 leader take such action, that person would not be entitled to any refund whatsoever. If the disturbing behaviour or damage (as described above) should occur, all costs resulting from this shall be charged to the passenger.

BAGGAGE

The passenger’s baggage, including all his/her belongings, is under his/ her sole and exclusive care and responsibility. The passenger accepts that Antarctica21 shall have no liability for loss or damage howsoever caused, even if by the negligence of the company. Antarctica21 strongly recommends to passengers to obtain insurance for all baggage and other personal property.

The passenger is not allowed to transport, not bring or have aboard any firearms, flammable or hazardous items, controlled or prohibited substances or drugs, contraband or items prohibited by any country or port or airport to be visited, or any other item that is not admitted by the Passenger Contract of shipping and transport companies, airlines, hotels, and other suppliers providing services that are included in the tour.

On the flights to and from Antarctica, the maximum baggage allowance for each passenger, including hand luggage, is 20 kg (44 lb.). Baggage exceeding the maximum weight will be refused on board the aircraft and will not be allowed. Excess baggage allowance cannot be purchased. For Air-Cruises starting in Punta Arenas, exceeding luggage will be kept in custody and will be returned to passengers upon their return from Antarctica.

USE OF PERSONAL EQUIPMENT

Antarctica21 does not allow the use of motorized or naturally powered equipment by passengers during its expeditions. This includes the use of unmanned aerial vehicles (drones), radio-controlled surface and underwater vehicles, kites, and all types of equipment that could result in contamination of the Antarctica environment or harm to its wildlife.

USE OF PERSONAL DATA

Passengers’ personal data collected by Antarctica21 are used exclusively to provide the services of the tour booked, and to manage the passenger’s security, safety, and wellbeing during the tour. As necessary, data will be shared with third party service providers, such as transportation, accommodation, and insurance providers, who collaborate with Antarctica21 on the delivery of the tour. Data will also be shared with authorities as required by law, regulation, or court orders.

PHOTOGRAPHY AND VIDEO

Passengers extend Antarctica21 permission to take their photograph and video during the voyage and authorize Antarctica21 to make use of such photographs and video for promotional and to illustrate the trips organized by the company. Passengers who do not wish to be photographed or videotaped during the voyage must inform Antarctica21 in writing, prior to the voyage. Antarctica21 will not be held responsible for the usage of photographs and/or videos taken by third parties during the tour.

LAW AND JURISDICTION

This Agreement, its interpretation, and any dispute hereunder shall be governed by and construed in accordance with the laws and the jurisdiction of the Republic of Chile, with the only exception of the maritime cruise, which is ruled by specific provisions contained in the Cruise Contract. In case of any dispute, the Spanish text of Antarctica21’s Terms and Conditions is applicable.

CONTINGENCY PLAN

A Contingency Plan is in place for those cases when weather conditions require that the day of operation of the flight between Punta Arenas and Antarctica is modified from the itinerary. The purpose of the Contingency Plan is to provide travellers with a flexible travel experience that adapts to the weather conditions, and to provide a refund of the cruise fare in case weather conditions prevent clients from reaching Antarctica.

Contingency Plan For Antarctica Express Air-Cruises starting in Ushuaia

In the case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. No refund will be extended for any reason whatsoever.

Contingency Plan for Classic Antarctica Air-Cruises, Polar Circle Air-Cruises, South Georgia and Antarctica Air-Cruise, and Antarctica Express Air-Cruises starting in Punta Arenas

Outbound flight to Antarctica · Between Day 1 and until 2PM on Day 4 every effort will be made to transport passengers to Antarctica taking into consideration their safety and the safety of the aircraft. The daily program described below will apply:

DAY 2 · Guided tours to sites of historic and wildlife interest in Punta Arenas will be provided. Meals are included as well as accommodation at the same hotel included on Day 1 of the itinerary.

DAY 3 · Guided tours to sites of historic and wildlife interest in Punta Arenas will be provided. Meals are included as well as accommodation at the same hotel included on Day 1 of the itinerary.

DAY 4 · If by 2 PM Antarctica21 will not be able to transport

passengers to Antarctica, the trip will be interrupted. Accommodation with breakfast in a 3-star hotel in Punta Arenas will be provided. No other services or meals will be included. Antarctica21 or, if applicable, the traveller’s booking agent will refund to each passenger 100% the cruise fare paid for the expedition.

DAY 5 · Group airport transfers are provided. No other services or meals are included.

Return Flight from Antarctica · In case the return flight to Punta Arenas is moved forward, passengers will disembark the ship and fly to Punta Arenas up to one day earlier than indicated in the itinerary. On arrival, accommodation at the Cabo de Hornos Hotel or similar will be provided. All other inclusions will remain per the original itinerary. In the case of a delay on the return flight to Punta Arenas from Antarctica, passengers on board the ship will continue cruising to nearby places until the return flight to Punta Arenas is authorized. Full board and all excursions are included. The trip will end at the Punta Arenas airport. No refund will be extended for any reason whatsoever.

Note on Polar Circle Air-Cruises OCN10-PC and OCN18-PC and on Classic Antarctica Air-Cruises MAG13-CA and HEB05-CA: In the case of a protracted delay of the return flight to Punta Arenas from Antarctica, the ship will sail across the Drake Passage to Puerto Williams, Chile. Upon arrival a charter flight will take travellers to the Punta Arenas airport where the trip will end.

Important Notice on Refunding - Refunding will take place as soon as possible through the same channel used for booking and will release Antarctica21 from any further liability.